

Southern California Edison
***WSD-001 – Resolution WSD-001 to Establish Procedures for the Wildfire Safety Division's
Review of 2020 Wildfire Mitigation Plans Pursuant to PUC Sections 8386 and 8386.3***

DATA REQUEST SET Cal Advocates - SCE - 2020 WMP - 02

To: Cal Advocates
Prepared by: Diane Tasaka
Job Title: Principal Manager
Received Date: 3/11/2020

Response Date: 3/16/2020

Question 001:

SCE states that in 2020 it will send approximately 915,000 letters with information about PSPS, emergency preparedness, and SCE's wildfire mitigation plan to customer accounts in HFRA and approximately 3,200,000 letters to customer accounts in non-HFRA.¹

- a. SCE states that in 2019, over one million letters were sent to customer accounts in HFRA. The letters included details on SCE's wildfire mitigation efforts, PSPS protocols, emergency preparedness tips, and guidance on where to go for more information.² Please explain if in 2020 SCE intends to send "Dear Neighbor" letters to all customers in SCE's HFRA.
- b. If the answer to question (a) is no, please state how SCE decided which 915,000 customers to send letters to, and what portion of SCE's HFRA the 915,000 customers represent.
- c. Please state how SCE determined which 3,200,000 customers in non-HFRA will receive this letter in 2020, and what portion of SCE's non-HFRA customer base this represents.

Response to Question 001:

- a. SCE plans to send "Dear Neighbor" letters to all customer accounts in SCE's HFRA.
- b. N/A
- c. The 3.2 million customer accounts that are in non-HFRA circuits represent 85 percent of our total non-HFRA customer accounts. Excluded accounts could be a location (e.g., a streetlight or pump address), duplicate mailing addresses, and/or excluded addresses that cannot be verified against the U.S. Postal Service data.